

Your on call hard waste and bundled prunings collection checklist

1 Book first



It is important that you book your hard waste or bundled prunings collection first. Bookings can be made one week in advance.

Do not place items out any earlier than the weekend prior to your booked collection.

2 Preparing for your collection



Place acceptable items out in a neat pile on the weekend before your allocated collection week.

- Up to two cubic metres of acceptable items per collection.
- Easily lifted by two people.

Hard Waste

- Please place mattresses to the side of the pile so they can be collected separately.
- Maximum 1.5 metres long (except mattresses).
- Fridge/freezer doors removed for safety.
- Please place electronic waste items together for separate collection.

Bundled prunings

- Branches of less than 1.5 metres in length tied in bundles with natural string that can be handled safely by two people.
- Please bundle and tie prunings with natural string or twine (no synthetic or metal wire).
- Bundles are to be no more than 1.5 m long and 300 mm wide.
- Single tree limbs need to be smaller than 200mm wide and 1.5m long (no branches attached and neatly stacked).

Before you book

Before booking a hard waste collection, consider if your items can be given away, donated or sold.

Local recycling and waste centres

These facilities are run independently of Council. Please visit Council's website for details and contact the centres directly for hours and pricing details.



Help prevent organised hard waste scavengers

Scavenging and illegal dumping are offences under local laws – fines apply.

Offences will be investigated and offenders will be prosecuted.

Residents are encouraged to report scavenging and illegal dumping activity by phoning Council on **1300 88 22 33** or **9298 4598**.



Contact us

1300 88 22 33 or 03 9298 4598
 SMS: 0480 020 200
 TIS: 131 450 (Translating and Interpreting Service)
 NRS: 133 677 (National Relay Service)
 maroondah@maroondah.vic.gov.au

www.maroondah.vic.gov.au

- Maroondah City Council
- maroondahcitycouncil
- CityofMaroondah
- Maroondah City Council

PO Box 156, Ringwood 3134

Visit us

Croydon
 Croydon Library, Civic Square, Croydon

Realm
 179 Maroondah Highway, Ringwood



mcc637Nov22



Book your hard waste or bundled prunings collection when it suits you!

Book first

It's important that you make a booking before you put your hard waste or bundled prunings on the naturestrip.

- Book online at www.maroondah.vic.gov.au
- Book by calling 1300 88 22 33 or 9298 4598
- Book in person at any of our service centres

Bookings can be made one week in advance. Bookings close on Friday 12pm for collections the following week (subject to availability).

Do not place items out any earlier than the weekend prior to your booked collection.

Each Maroondah household with a residential waste service can book **two collections** per financial year.

You can book:

- 2 x single hard waste collections
- 1 x double hard waste collection
- 2 x single bundled prunings collections
- 1 x double bundled prunings collection
- 1 x single hard waste collection and 1 x single bundled prunings collection (must be booked separately)

Council will collect up to two cubic metres of hard waste or bundled prunings with each booking.

- Single collection: 2m³ – 2m x 1m x 1m
- Double collection: 4m³ – 4m x 1m x 1m

Collection from your naturestrip

- To help prevent scavenging place your materials out no earlier than the weekend before your collection.
- To keep your streets tidy, place in a neat pile.
- Do not dump your waste on other residents piles, this can be considered illegal dumping - fines apply.

Hard waste accepted items

Please check Council's website for full list of acceptable items.

- ✓ Mattresses (max. 3) - placed to side of hard waste pile for separate collection.
- ✓ Household furniture
- ✓ Carpet – rolled, tied and less than 1.5 metres long
- ✓ Kitchenware, pottery and crockery
- ✓ Timber without nails, maximum 10 pieces, and 1.5 metres in length
- ✓ Home improvement/renovation material, such as cupboards, toilet fittings and wash basins – maximum half a cubic metre in total
- ✓ Electrical appliances, kettles, washing machines, stoves, fridges and freezers with doors removed
- ✓ Metal tools and equipment
- ✓ Lawn mowers empty of petrol and oil
- ✓ Empty paint tins – lids must be removed
- ✓ Old tins, scrap iron and other metal items
- ✓ Securely wrapped and labelled window glass, mirrors, shower screens, or glass table tops.

Place items in a non-returnable box (not in plastic bags).

Please maintain the pile so it is kept safe and neat.



Hard waste not accepted items

- ✗ Items longer than 1.5 metres (except mattresses)
- ✗ Items that cannot be lifted by two people
- ✗ Items placed out in plastic bags, including domestic garbage
- ✗ Garden waste including soil, concrete pots or garden features
- ✗ Bundled prunings (a separate collection must be booked to dispose of any bundled prunings)
- ✗ Gas and helium bottles and fire extinguishers
- ✗ Building waste including bricks, concrete, pavers, sawdust, rubble, soil, pallets and insulation
- ✗ Cement sheeting, fibro, plasterboard and asbestos
- ✗ Liquid waste, chemicals and hazardous waste
- ✗ Paint cans or oil containers with any residual liquids in them
- ✗ Fencing material, including gates
- ✗ Vehicle parts including tyres, wheels, rims, body panels, batteries and engines
- ✗ Unwrapped and/or unlabelled window glass, mirrors, shower screens, or glass table tops.

For information on the disposal of chemicals, paints, mobile telephones, batteries and a range of other goods visit www.maroondah.vic.gov.au/Residents-property/Waste-rubbish or call 1300 363 744.



For a full list of accepted and non-accepted items see Council's website or scan the QR code.

Bundled prunings accepted items

- ✓ Bundles of prunings 1.5 metres long and 300mm wide.
- ✓ Single tree limbs/logs smaller than 200mm wide and 1.5 metres long (no branches attached and neatly stacked).

Bundled prunings not accepted items

- ✗ Unacceptable binding materials, e.g. synthetic, metal or plastic
- ✗ Tree stumps
- ✗ Untied prunings
- ✗ Grass clippings
- ✗ Soil
- ✗ Other garden waste e.g., concrete and plastic pots, garden features, pavers and rubble
- ✗ Hard waste materials (a separate hard waste collection must be booked to dispose of any hard waste items)

How to correctly bundle your prunings

Please bundle and tie prunings with natural string or twine (no synthetic or metal wire). All materials must be able to be handled safely by two people.

